

June 28, 2010

Mike Moretti
AM Coastal Construction

Dear Mike,

139 Ocean View

The Dailey family wants to express our appreciation for helping us rebuild our cabin we lost to Ike almost two years ago. You, Scottie, and all "the crew" made this process a special time for us. We were there most of the time and watched as you carefully built this little cabin to be strong and, we think, very beautiful. We were impressed with how you made sure the building met codes, partnered with the engineers, and included us every step of the way. The strength of the cabin, of course, was our top priority; however, many other factors made this "adventure" comfortable for us.

You were always reassuring to us, showed patience, and wanted to be sure we were satisfied and for that we are very grateful. Following the experience of losing a place we had for 22 years, we feel you had a sincere concern for us and shared that feeling of "returning to a special place."

The workers actually became like our family. The cabin became more than just finishing a job. They worked hard, took pride in their workmanship, and knew their jobs; but were always ready to help someone else. I miss seeing them each morning! We were also impressed with the other crews you hired to help with our home from the setting of the pilings, to the roof, and the painters. With professionalism and coordination, the timing of the project with the various crews was impressive: delivery of materials, organization, and neatness of project. As I journaled daily and took pictures, we were all involved. Your daily updates helped us, the schedule seemed to be well planned, and the deadlines you set were met. You said you would be finished in 6 weeks to 2 months and you were!

Not being able to climb that ladder, we waited to go upstairs and see our place. The guys who built our stairway were really great and felt our hearts as we climbed our beautiful stairway to go inside. I was surprised how that feeling made such an impression, and I was especially glad they were with us as we went up as it was important that AM Coastal go up with us the first time. The house looked just like the plans and better. So strong with lots of "timber", large bolts, braces, strong wood, strong windows and the perfect "Seaside Cottage"—just beautiful, not to mention that view. We are back, thanks to you.

So, I would describe AM Coastal as local-based, experienced, knowledgeable, professional, organized and timely, with quality construction and dedication. As for working with clients, you are kind, genuinely concerned, patient, positive, honest, open, and pleasant. Our cabin is much more than a home—it's where our wonderful family gather to share, laugh, and build memories. Thanks for allowing us to do that again. From beginning to end, it was a joy to watch our home being built!

Mike, we thank you for being such a fine contractor, but more than that, a friend. We so appreciate Cindy, your wife, who made sure our home was ready as she shared our feelings about this very personal experience and the pride we have in our new home. We plan a house blessing next summer, 2011—a celebration for family, friends, and home. We hope you can come.

With heartfelt appreciation,

Harry and Barbara Dailey